

# Important Information Regarding Xfinity Services and Pricing

Effective January 1, 2020

To our viewers, streamers, gamers, and online shoppers,

At Xfinity, we love keeping you connected to what matters most. We're proud to deliver exciting experiences you won't find anywhere else.

We want to let you know about some improvements we've made to your services, and also to tell you the cost of some of our services will be increasing. Nobody likes price increases, including us, but they happen periodically for a few reasons. Network programming fees—the amount networks charge us to put their channels on our cable system—go up every year, and they are among our biggest expenses. While we absorb some of these costs, these fee increases affect service pricing.

We continue to invest in our products and services. These investments lead to big improvements year after year, including:

- Powerful in-home WiFi and a more reliable network with more capacity
- The fastest Internet speeds in the country
- Exciting new technology you depend on, and the integration of the apps you use every day
- Thousands of shows and movies available to watch on any screen, for our TV and Internet customers alike

You deserve the best, so we won't compromise on the experiences we create for you. As always, we sincerely thank you for being an Xfinity customer.

## Your Xfinity Team

If you currently have a promotional offer or minimum term agreement with your services, those prices will stay the same throughout your promotional period or contract term. However, equipment charges, charges for additional features, taxes, and other fees, including the Broadcast TV Fee and Regional Sports Network Fee, may change. When your promotional offer or contract term ends, your bill will reflect our new package prices.

## Experience the benefits of Xfinity

### Xfinity Internet:

The fastest Internet speeds in the country, including 1 Gigabit download speeds available to 94% of customers

Advanced security with our Xfinity Wireless Gateway

19 million Xfinity WiFi hotspots nationwide

### Xfinity TV:

Xfinity Stream app included with Xfinity TV has the most free shows and movies

Enhanced security and control of your in-home WiFi with Xfinity xFi

Stream apps like Netflix, Pandora, Prime Video, and YouTube on X1 with the Voice Remote

163,000+ shows and movies on Xfinity On Demand

More details on these price changes are enclosed. For additional information, go to [xfinity.com/pricechanges](http://xfinity.com/pricechanges). For details on Xfinity features included with your service, see [my.xfinity.com](http://my.xfinity.com).

West Suburban Areas: Aurora, Aurora (Rev Share), Batavia, Bedford Park, Berkeley, Berwyn, Bolingbrook, Boulder, Hill, Bridgeview, Bristol TWP, Brookfield, Burbank, Burr Ridge, Campton Hills, Channahon, Clarendon Hills, Portions Of Cook County, Countryside, Countryside Estates, Crest Hill, Portions Of Dupage County, Elgin TWP, Elmhurst, Elmwood Park, Forest Park, Four Lakes Village, Frankfort, Frankfort TWP, Franklin Park, Geneva, Goose Lake TWP, Grundy Hillside, Hinsdale, Hodgkins, Homer TWP, Joliet (East Joliet), Joliet (Uninc. Joliet), Joliet (West Joliet), Justice, Justice (Uninc. Justice), Portions Of Kane County, Kendall County (Ne), Lake Holiday, Lemont, Lily Lake, Lisle, Lockport, Lockport (Fairmont), Lockport TWP, Lombard, Mazon, Mccook, Minooka, Mokena, Montgomery, Morris, **New Lenox**, **New Lenox TWP**, North Aurora, Oswego, Plainfield, Plainfield TWP, Plano, Proviso TWP, River Grove, River Grove (Hines Hospital), Rockdale, Romeoville, Rosemont, Sandwich, Shorewood, St. Charles, St. Charles (Rev Share), Stickney TWP, Stickney TWP (Nottingham Park), Stone Park, Summit, Troy TWP, Warrenville, Wayne, West Chicago, Westchester, Westmont, Wildwood Communities, Portions Of Will County, Willow Springs, Willowbrook, Winfield, Yorkville

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<b>Xfinity TV</b>	Current	New
<b>Broadcast TV Fee</b>	\$10.00	\$14.60

<b>Xfinity Internet</b>	Current	New
<b>Performance Starter</b>	\$50.00	\$53.00
<b>Performance</b>	\$70.00	\$73.00
<b>Blast!</b>	\$80.00	\$83.00
<b>Extreme</b>	\$90.00	\$93.00
<b>Extreme Pro</b>	\$100.00	\$103.00
<b>Gigabit Speed</b>	\$110.00	\$113.00
<b>xFi Advantage</b>	\$15.00	\$20.00

<b>Xfinity Equipment</b>	Current	New
<b>Internet/Voice Equipment Rental</b>	\$13.00	\$14.00

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